

FY 2008 Annual Program Performance Measures

DEPARTMENT: MICHIGAN DEPARTMENT OF LABOR & ECONOMIC GROWTH

APPROPRIATION UNIT: Workforce and Career Education Programs **PROGRAM:** Bureau of Workforce Transformation

TIMELINE: October 1, 2007 through September 30, 2008

PROGRAM MISSION STATEMENT (Customer-Focus Direction)

We will assist employers, workers, and intermediaries in growing jobs/careers, endorse adult learners to obtain the highest quality education and seize full advantage of opportunities within a rapidly changing global economy.

PROGRAM STATEMENT

The Bureau of Workforce Transformation consists of the Director's office and six divisions collaborating efforts to develop, administer, manage, and monitor workforce development, adult education and postsecondary education programs/services. It connects federal, state, local organizations, and entities in order to maximize human capital in support of coordinated economic and workforce development throughout Michigan.

Director's Office: Provides overall coordination and implementation of the state's Workforce Investment System. Responsible for collaborating with other state partners to successfully implement the Governor's No Worker Left Behind Initiative across federal, state, and foundation funded programs. Provides overall coordination, management and monitoring of secondary, postsecondary, and adult education programs and services.

Field Services Division: Provides employment and related services to targeted populations including veterans, migrant seasonal farm workers, and workers with disabilities in the 100 Michigan Works! Service Centers and other locations throughout the state.

Labor Exchange Services Division: Provides overall direction for program and customer support of the Michigan Talent Bank, development and maintenance of the Michigan Jobs and Career Portal website, and its content, including the development and updates of 430 Michigan Occupational Reports, training/capacity building of the workforce development system, and administration of the state's Foreign Labor Certification Program.

Program Development Division: Provides leadership and manages workforce program planning, development, and budgeting, supports pilots, special initiatives, and research projects.

Targeted Workforce Services Division: Provides specialized services to targeted populations, including recently separated veterans returning to Michigan, workers with disabilities, and the public labor exchange system in the City of Detroit.

Office of Adult Education: Ensures that all adult learners obtain the highest quality education, leading to the attainment of a secondary education, literacy, and innumeracy skills necessary to succeed in employment and post-secondary education.

Office of Postsecondary Services: Promotes access to, retention in, and completion of individual student goals in quality comprehensive postsecondary services.

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FUND SOURCE:

Federal Funds – USDOL (Workforce Investment Act, Trade Adjustment Assistance Act, Veterans Employment Training and Services, Wagner-Peyser, Foreign Labor Certification, Disability Program Navigator, Workforce Innovation for Regional Economic Development {WIRED}); HHS – Temporary Assistance for Needy Families; USDA – Food Assistance: Carl D. Perkins Vocational and Technical Education Act; Perkins Vocational and Technical Education Act of 2006, as amended by P.L. 109-270; Federal Higher Education Act 1965 as amended to Office of Postsecondary Services; DED-OVAE, and Basic Grants to States

General Fund/General Purpose Funds

General Fund/General Purpose Funds (Federal Match only)
State School Aid Funds
Public Act 118 of 2007
State of Michigan Public Act 136 of 2007
Public Act 251 of 2008

LEGAL BASIS:

Michigan Public Act 118 of 2007 – Senate Bill 234
Michigan Public Act 156 of 2005 (FY 2006 boilerplate)
Trade Adjustment Assistance Act of 1974
Workforce Investment Act of 1998
Food Stamp Program of 1977 (re-authorized under the Food Security and Rural Investment Act of 2002)
Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) of 1996
The Deficit Reduction Act of 2005 (Reauthorization of TANF)
45 Code of Federal Regulations Part 260 et.al. [260-265] - Social Security Act
State of Michigan Public Act 280 of 1938 and subsequent amendments
Wagner-Peyser Public Act 107-288 of 2002
Federal Worker Adjustment and Retraining Notification Act (WARN) of 1988
Jobs for Veterans Act PL 107-288
20 CFR 653.000- Subpart- B – Services for Migrant and Seasonal Farmworkers (MSFW)
29CFR. Part 37 – Sections 37.23 thru 37.28- Discrimination complaints
Michigan Public Act 213 of 2008-2009
Federal Higher Education Act of 1956 as amended in 1998
Public Act 345 of 2006
State School Aid Act, Section 107
Public Law 105-220, Federal Workforce Investment Act of 1998, Title II -Adult Education and Literacy
Public Act 342 of 2006
Community College Act, Act 331 of 1966 as amended.
Community College Appropriations, Public Act 120 of 2007.
Carl D. Perkins Career and Technical Education Act of 2006, as amended by P.L. 109-270.

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State of Michigan Public Act 136 of 2007

Act No. 327 of the Public Acts of 1931, as amended (MCL 450.170 through 450.177) (Educational Corporations)

Act No. 142 of the Public Acts of 1964, as amended (MCL 390.771-390.772) (Non-incorporated, Privately Operated Institutions)

Act No. 284 of the Public Acts of 1972, as amended (MCL 450.2001 through 450.2021) (Foreign Corporations)

Contract between the USDOL and the U.S. Department of Veterans Affairs pursuant to Titles 10 and 38

Public Act 148 of 1943 as amended (Private Trade School, Business Schools and Institutions)

Public Act 40 of 1963, as amended (Private Trade Schools, Correspondence Schools and Institutions)

Public Act 227 of 1971, as amended (Home Solicitation Sales)

CUSTOMER IDENTIFICATION:

Customers - Legislature; Department of Labor & Economic Growth's Executive Office; Finance Monitoring Division; Michigan Works! Agencies; Labor organizations; Business organizations (Chamber of Commerce); Community and Faith-Based organizations; Employers; Job seekers; Economic development organizations; Family units; Media; Workforce Development Boards/Education Advisory Groups; students; Members of the adult learning community; Employers; Employees, Non-Profit organizations; Faith-based organizations; Elected Officials; Sub-grantees; Program participants; General public; Current and potential funding providers; other internal and external stakeholders; School Districts; Literacy Councils; Intermediate School Districts; Post-Secondary Institutions; and citizens of the State of Michigan.

Stakeholders - Governors Office; Council for Labor & Economic Growth; Educational Institutions; Department of Human Services; United States Department of Labor; Unemployment Insurance Agency; Michigan Rehabilitation Services; Foundations; Michigan Department of Information Technology; Michigan Economic Development Corporation; United States Department of Health and Human Services; and the private citizens; Casey Foundation; United States Department of Agriculture; Michigan Works! Association; Michigan Works! Agencies; and the National Governors Association

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CRITICAL GOALS/MAJOR OBJECTIVES

Program Goals:

Oversee the Implementation of the No Worker Left Behind Initiative

- **Goal: Better address the workforce needs of employers and workers through No Worker Left Behind initiative.**
 - Enrolled in training (August 1, 2007 through July 31, 2008) under the NWLB umbrella 37,725 participants.
 - Incorporated high-demand programs on the Consumer Education Consumer Report (CECR) resulting in 5,574 programs being either added or updated – a 43% increase over the same time frame the year before.
 - Granted over 300 requests for tuition waivers, that is, to exceed the \$5,000 per year cap.
 - Awarded by the USDOL to Michigan \$16 million in Trade Adjustment Assistance to support dislocated workers
 - Awarded another \$6.6 million was added to NWLB through a National Emergency Grant
 - NWLB awarded 8 community colleges \$340,000 for projects that demonstrated a better way to advance students faster, improve efficiency in their operations or make education more accessible through the use of the internet or alternative training schedules.
 - W.W. Grainger, Inc. agreed to partner with NWLB and donated \$100,000 to the State of Michigan.
 - Chrysler partnered with NWLB to provide job training and placement assistance to Chrysler-UAW employees in Michigan who decided to take one of the early retirement or buyout offers. Chrysler agreed to reimburse the state for those who chose to participate in NWLB.
 - Diesel Hybrid – Under the auspices of NWLB, a statewide group of colleges and companies were brought together to design specialized curriculum fast tracking engineers to become specialists in diesel hybrid engineering. The objective is to satisfy the growing demand for talent in the emerging industry.
 - Workers Compensation Providers – NWLB staff is working with Michigan Rehabilitation Services, Michigan Works! Agencies and Insurance companies that provide workers compensation to better align workers compensation recipients with assistance and training that will provide the opportunity to return to the workforce.
 - Caraco - DLEG partnered with MEDC, the City of Detroit Workforce Development Department, Henry Ford Community College, and Wayne State University, to develop a five-year workforce training package for the company resulting in the company opting to stay and grow in Detroit.

Enhancement/Expansion of Workforce Development Service Delivery Capacity

- **Goal: Enhance the effectiveness of 21st Century regional planning through the provision of technical assistance.**
 - The 21st Century Workforce Planning Initiative focused on building regional partnerships led by Michigan Works! Agencies to provide leadership in the development and/or strengthening of regional strategies. Fifteen implementation projects for eight regions representing 62 counties, as identified through their strategic planning processes were funded during Fiscal Year 2008.
 - Michigan's Surviving to Thriving Initiative thoroughly assessed, provided training and other assistance to a total of 82 Michigan Manufacturers inversely impacted by the current economic environment, affected were a total of 8,213 individuals.
 - Business Solutions Professional Training builds statewide system capacity to support regional businesses with tools to develop solutions for global competitiveness and minimize the number of at-risk businesses to increase economic growth. A total of 179

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workforce and economic development professionals have participated in the training certification program. This year, a total of 49 participants completed training.

- Released a Request for Proposals (RFP) for the continuation of Surviving to Thriving and Business Solutions Professional certification training.

- **Goal: Goal: Better address the workforce needs of employers and workers through regional and sector strategies such as Mi Regional Skills Alliances (MiRSA*), and Workforce Innovation in Regional Economic Development (WIRED).**
 - Michigan Regional Skills Alliances was invited to participate in the “Accelerating the State Adoption of Sector Strategies” project as a member of the Phase II Learning Network.
 - During 2008, a total of 510 eligible participants enrolled in Workforce Investment Act and Temporary Assistance to Needy Families programs received training as a result of the MiRSA initiative.
 - Training of 132 individuals occurred through the KAL-TEC MiRSA in Kalamazoo County. This MiRSA was developed to provide basic upgrading of knowledge in an area with high poverty and very low education attainment rates.
 - The Southwest Michigan Regional Manufacturing Skills Alliance organized a basic manufacturing and machining training with two of the area’s education providers.
 - Healthcare Professionals for Michigan’s Future (HPMF) MiRSA designed an original training project to retrain dislocated workers for careers in nursing and other healthcare positions. HPMF trained 44 individuals in FY2008. The USDOL awarded Michigan \$2 million to expand and replicate the project to train 400 dislocated workers in the healthcare industry.
 - The Bridges to Success MiRSA has been successful with employee retention, showing retention rates between 83% and 90%. This model is being expanded to other areas of the state and is known as a national model. In FY 2008, the MiRSA trained 599 incumbent workers and an additional 171 individuals.
 - Expanded the training program of the Thumb Area Employment Builders Alliance, to include other industries beyond manufacturing. Such as the service industry, hospitality, healthcare and agriculture. A collaborative effort is underway to further expand into an eight county region.
 - The Preparing the South Central Region for the Bio Tech Age MiRSA provided 24 hours of Department of Transportation HAZMAT Regulations Training to 38 individuals, and a 4 hour HAZMAT training course to an additional 151 individuals.
 - The Capital Area Construction Council MiRSA hosted over 2,000 students for Construction Career Days
 - The East Central Healthcare Alliance expanded their Clinical Placement Calendar system, which helps hospitals and education providers coordinate resources and clinical sites more efficiently, to include a passport system.
 - Through their partnership with the Regional One-Stops, the Southeast Michigan Long Term Care MiRSA has also helped place over 585 people into jobs in related to the long term care industry.
 - Continued with staff support to assist in the development of the Michigan Nursing Corps (MNC)
 - Awarded six grantees funds to provide accelerated Masters Nursing Faculty Education Programs and for the development of Education Partnership Models to increase admissions through increased faculty, clinical placements, and experiences in hospital or health care settings for nursing students.
- **Goal: The MI Opportunity Partnership will increase placement of unemployed workers and training opportunities in high demand occupations.**

12/15/2008

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- Job pledge card were mailed to 256,000 employers in the state
 - Job pledges processed were 45,884
 - Incorporated into the Michigan Talent Bank, an employer assistance option which to support employers
 - 48, 332 workers entered employment
 - Overall program goal was obtained by Jan. 30, 2008 with over 40, 000 workers entering employment

- **Goal: Assist in the development of regional partnerships and strategic plan development.**
 - Assisted the Food System Economic Partnership in the development of an Agri-Food Regional Skills Alliance and was approved a MiRSA grant for \$90,000
 - Facilitated bringing together a group of employers, education providers, associations, and the economic and workforce development systems to develop solutions to a looming shortage of hybrid and diesel engineers
 - Facilitated the development of a plan to implement a Utility Industry Workforce Development Forum on November 25, 2008
 - MiRSA staff has participated in the strategic planning process for launching the state's Green Jobs Initiative.

- **Goal: Implementation of the Jobs, Education and Training (JET) Plus Pilot Program**
 - JET Plus became a concept to increase the educational and training opportunities for JET referrals
 - JET Plus guided through planning and development process
 - Funding identified and allocated to partners
 - Initial steps of implementation completed including plan and policy development
 - Enrollment of participants begun

- **Goal: Address the workforce development and job training needs of Dislocated Workers adversely affected by foreign trade.**
 - Partnered with Michigan Works! Agencies and labor partners to implement and deliver services to eligible individuals impacted by foreign competition as identified by the Federal Trade Adjustment Assistance Act of 1974, as amended
 - Partnered with the Rapid Response Section to coordinate services to MWAs, Employers, and affected workers
 - Quarterly, meet with labor representatives at TAA workgroup meetings
 - Per state policy, present at (or attend) each Worker Benefit Orientation meeting (approximately 200 during 2008) to inform workers of their potential TAA benefits
 - Certified 102 TAA petitions for Michigan companies during Fiscal Year 2008 (resulting in 10,270 affected workers).
 - Developed policy () to guide TAA program implementation
 - Developed a TAA Manual for use at the local MWAs
 - Fiscal Year 2008 TAA Expenditures: \$27.2 Million
 - Fiscal Year 2008 Additional TAA funding request: \$13.9 Million - Received: \$16.0 Million

- **Goal: To provide services to the populations described in the Workforce Investment Act of 1998.**
 - In partnership with MWAs, met or exceeded all 17-performance measures established by the federal Workforce Investment Act of 1998

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for Adults, Dislocated Workers, and Youth.

- Conduct data validation of approximately 1,500 participant files to ensure compliance with WIA requirements.
- Developed policy to guide WIA program implementation
- Approximately \$132.3 Million in WIA formula funding allocated to MWAs (PY 2007)
- WIA National Emergency Grant funding, based on state request received \$6.6 Million
- Discretionary funding to Detroit and Benton Harbor to operate youth initiatives
- Awarded USDOL demonstration grant to operate Career Advancement Accounts for automotive workers in 9 MWAs, total funding: \$3 Million

- **Goal: Provide Wagner-Peyser labor exchange services to Michigan's universal population including employers, job seekers, and unemployment insurance claimants through local Michigan Works! Agencies utilizing state infrastructure systems.**

- Goal met through delivery of policy and instruction
- Maintenance of current policy and procedure manual
- Routinely provided training to program delivery staff

- **Goal: Expand the links to pertinent resources and tools. Update career information content. Post and maintain Job/Career Fairs in Michigan.**

- Completed an average of 600 Prevailing Wages monthly
- Average of 40 Job Fairs were posted monthly
- Redesigned Michigan Jobs & Career Portal with additional graphics, videos, content etc...
- Sent out an average of 1,800 Michigan Talent Bank queries notifying jobs seekers of upcoming job fairs monthly
- Redesigned the Small Business Guide (graphics and content) for the Michigan Jobs & Career Portal
- Updated existing 430+ occupational scripts using expertise in O'Net
- Developed 50 new scripts for Emerging Occupations
- Updated Michigan Licensed Occupations and Chamber of Commerce content
- Developed in house (MI Colleges & Universities, Michigan Health Care Professionals, Michigan Teacher, Support Staff, and Bank Job Openings)
- Maintained & updated Michigan Jobs & Career Portal in CMA (Content Management Applications)
- Performed several Michigan Jobs & Career Portal offsite presentations by customer request
- Wrote & Updated 7 Career Videos for Michigan Jobs & Career Portal
- Provided technical support to employers and job seekers, locally and nationally
- Provided Michigan Jobs & Career Portal training via webinars

- **Goal: Use Value Added Performance Improvement System (VAPIS) as a state and local level program management tool.**

- Introductory training was provided to the MWAs via webinar

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- VAPIS reports have been developed and are distributed to the MWAs on a quarterly basis
- **Goal: Make improvements to the MTB based on recommendations from customer surveys and the MTB Work Group (representatives of the workforce development system) in collaboration with the Department of Information Technology.**
 - Increased performance of the MTB for employers and job seekers through a complete technical update in FY2008
 - Continued the redesign of the MTB jobseeker resume builder
 - Developed RSS Feeds to manage or filter groups of job openings, representative of IT jobs in the Lansing area, on the Capital Area IT Council web site
 - Created a virtual job exchange tool for the Michigan Careers in Transition (MCIT) program to facilitate matching employers and job seekers via the Michigan Talent Ban.
 - Extended the current MTB Job Fair notification tool for use by the Michigan Careers in Transition (MCIT) project
 - Updated Employer FAQ's on the MTB Website
 - Updated Job Seeker FAQ's on the MTB Website
 - Completed many minor modifications and additions to improve the MTB features, the overall functionality, navigation and usefulness of the website

Identify and Serve Targeted Populations

- **Goal: Coordinate with other partners to assist foster youth with services to sustain independent living.**
 - Continued to partner with Michigan Department of Human Services (DHS) Independent Living Coordinator on providing coordinated services to the Foster Youth Demonstration Project (FYDP) of Detroit
 - Members of the Michigan Shared Youth Vision Partnership (MSYVP), convened by DLEG/BWT, developed a statewide referral process for youth in foster care to Michigan Works! Agencies to connect youth to additional employment, education and connecting activities.
- **Goal: Build an infrastructure through collaborative networks that guide economic and social policy in order to connect youth with high quality education, employment services and connecting activities for successful transition into responsible adult roles.**
 - The FYDP provides education, employment services and other supportive services to foster youth that has aged out of the system
 - Michigan's Shared Youth Vision (MSYV) provides the collaborative network that focus' on the needs of foster youth
 - Legislation has mandated that DHS refer foster youth without a permanency plan to the Michigan Works! Agencies for Workforce Investment Act services
 - The MSYVP developed a 2008-09 strategic plan including the following goals:
 - Integrated state and local systems are developed through collaborative efforts of all youth partners
 - Actualization of a culture that supports youth development and ties the investment in youth to achieving Michigan's economic

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- goals
 - Progress and impact of the Shared Youth Vision initiative are benchmarked, measured, rewarded and best practices reported.
 - The MSYVP assisted in planning for the Michigan Dropout Prevention Leadership Summit and is charged with assisting communities post-summit in addressing the dropout crisis. In response to this charge, the MSYVP accomplished the following:
 - Conducted a resource mapping session in order to analyze the state's resources for youth and make recommendations based on the findings
 - Established three committees based on the findings of the resource mapping session and accomplished the following:
 - Communications/Networking
 - Developed a website so that communities can access resources and network with other communities and state partners
 - Identified the 2-1-1 system as the database to utilize as a "clearinghouse" of information on youth services that can be accessed by professionals and consumers
 - Funding/Public Policy
 - Developed strategies, including webinars and conference calls, to inform communities on public policy issues.
 - Technical Assistance/Resource Identification
 - Identified and collected data to share with the communities on the website.
 - Through the summit and the Shared Youth Vision Pilot Project, the MSYVP identified 19 local collaboratives who joined the Shared Youth Vision statewide network for better integration of youth services
 - The MSYVP provided the services of a consultant and held a learning exchange to improve collaboration efforts for the five county collaboratives participating in the Shared Youth Vision Pilot Project in Southeast Michigan
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- **Goal: Develop and implement a training program to assist women, minorities and economically disadvantaged individuals in developing the skills required to enter road construction apprenticeship programs.**
 - Developed and implemented a five-week training curriculum including job readiness skills, applied math, computers, blueprint reading, workplace safety and an overview of construction trades
 - Certified 74 individuals in MIOSHA CareerSafe, First Aid/CPR and WorkKeys National Career Readiness and five-week training completion
 - Placement of 38 program participants in apprenticeships or other opportunities
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- **Goal: Coordinate the development and delivery of employment and training services to eligible inmates and newly released prisoners.**
 - DLEG participates in the Michigan Prisoner Reentry Program that provides employment and training services to eligible ex-offenders
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- **Goal: Provide employment services to veterans to assist in finding and retaining employment and work with employers to increase**

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employment opportunities for veterans.

- Assisted 5642 veterans in finding employment
- Made 9467 job development contacts with employers on behalf of veterans
- Provided veterans with 20365 referrals to employers who posted job openings on the Talent Bank
- Recruited employers and veteran job seekers and actively participated in more than 20 job fairs located around the State of Michigan

• **Goal: Administration of the Disability Program Navigator Services**

- Established nine Disability Program Navigator positions within nine MWA service areas with a high concentration of persons with disabilities.
- Developed linkages and collaborated on an ongoing basis with employers to facilitate job placements for persons with disabilities;
- Developed partnerships with other agencies to achieve integrated services, systemic change, and expand the capacity to serve customers with disabilities at One-Stop Service Centers;
- Assisted with the transition of in- or out-of-school youth with disabilities to obtain employment and economic self-sufficiency
- Served as resources on the Federal, State, local and private programs, the SSA's work incentives and employment support programs
- Based upon Workforce Investment Act Standard Record Data (WISRD), the percentage of exiters with disabilities in the workforce areas who hired navigators exceeded the benchmark for the DPN initiative by 2.5 percent
- Entered employment rate for people with disabilities exceeded the benchmark for the DPN initiative by 20.3%
- Exceeded the retention rate

• **Goal: Manage and promote the Fidelity Bonding Program as an incentive for employers to hire high-risk job seekers.**

- There were 13 Fidelity Bond presentations conducted to 617 participants
- Thirty four (34) Fidelity Bonding stamps were issued
- Participated in a total of 14 job fairs
- 696 employers and 10,711 job seekers were serviced by the State Fidelity Bonding Coordinator
- In September 2008 received governors proclamation that March 2009 will be recognized as Fidelity Bonding Program of Michigan month

• **Goal: Manage and process applications for Foreign Labor Certification (non –agricultural) in accordance with federal regulations from the United States Department of Labor, Employment and Training Administration (CFR 655 subpart A)**

- Processed a total of two hundred and fifty eight (258) applications in compliance with Federal Regulations
- Processed applications resulting in eighty four (84) U.S. workers being hired
- Provided a total of 4,762 prevailing wage determinations

• **Goal: Manage and process applications for Foreign Labor Applications (agricultural) in accordance with federal regulations from the**

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United States Department of Labor, Employment and Training (CFR 655 subpart B).

- Completed 293 agricultural prevailing practice surveys
- Completed 48 housing inspections
- Processed and filled 24 job orders

- **Goal: Manage and maintain the SHARE Network resource directory**
 - Increased Access Points in Michigan by 18
 - Michigan continues to lead the nation with the highest number of Access Points
- **Goal: Carry out functions as prescribed by the federal Migrant and Seasonal Farm Worker (MSFW) statute, CFR20, 653.108**
 - Number of participants within the MSFW Program = 14,334
 - MSFW participants referred to Jobs = 1,920
 - MSFW participants receiving assisted services through the Michigan Works! One Stop Centers = 5,479
 - Employment Services staff outreach activities/contact with MSFW participants = 19,755
 - Number of days utilized for outreach activities of Employment Services staff = 1,991
- **Goal: Provide employment services to migrant and seasonal farm workers to assist in finding and retaining employment for the duration of the growing season, and work with employers to increase employment opportunities for migrant and seasonal farm workers.**
 - Assisted 17,844 migrant and seasonal farm workers to find and retain employment
 - Assisted 1,169 agricultural employers to locate needed labor supply
 - Assisted 612 non agricultural employers to place settled out migrant and seasonal farm workers in year round employment
- **Goal: To promote access to, retention in, and completion of individual student goals in quality comprehensive postsecondary services as it relates to:**
 - **King-Chavez-Parks (PY-10/1/06 – 9/30/07) initiative and the Gaining Awareness and Readiness in Undergraduate Programs (GEAR UP)**
 - 13,267 GEAR-UP eligible students served in 36 school districts
 - 8,275 Academically or economically disadvantaged postsecondary students served in 12 public and 6 private institutions
 - 386 Academically or economically disadvantaged graduate students pursuing faculty careers.
 - 66 Associate degrees earned
 - 226 Baccalaureate degrees earned
 - 14 Master's degrees earned
 - 14 Doctorate degrees earned

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- 25 New certified and employed K-12 teachers
- **Michigan Community Colleges Unit**
 - Administered over 170 Professional Development grants, leadership grants, and program improvement grants totaling \$14,400,000 for FY 2007-08
 - The number of students enrolled in nontraditional programs was 112,191 during 2007-08. A total of 29,464 students were enrolled in programs considered non-traditional for their gender
 - The total of non-traditional awards conferred during 2007-08 was 14,280
 - Fall 2008 enrollment increased to 234,832 from 227,113 in fall 2007
 - Total occupational enrollment decreased from 198,319 to 187,669 in 2007-2008
 - Total awards (associate degree, certificates, diplomas) conferred by the Board of Trustees increased from 25,934 in 2006-07 to 28,168 in 2007-08
 - Fifteen new occupational education programs were approved to participate in the Perkins postsecondary related activities in FY 2007-08
- **Proprietary Schools, Educational Corporations and Veterans' Education Approving Agency Section**
 - Conducted 197 site inspections
 - Received highest rating of satisfaction from USDVA for performance
 - Participated in professional development workshops for school officials with USDVA.
 - 433 schools were licensed
 - 200 proprietary school changes were processed
 - 433 renewal licenses were processed
 - 108 solicitor permits were issued
 - 127 student transcript requests were received and processed for closed proprietary schools
 - 19 complaints were processed
- **Goal: Promote access to, retention in, and completion of individual student goals in quality, comprehensive, secondary, postsecondary, and adult education resulting in a 21st Century workforce inclusive of Michigan's diverse populations.**
 - Shared and disseminated best practice information with all appropriate internal Bureau customers.
 - Maintained a log of materials distributed throughout the six-month period at related meetings and events, regional meetings conducted across the state, state conference, and electronic media.
 - Disseminate best practice materials at a minimum of five technical assistance events per year for our external customers; a report of the dissemination will be prepared semiannually for the Bureau Director.
 - Held an annual Monitoring Technical Assistance Workshop, yearly Statewide Conference, and selective technical assistance workshops for adult education providers around the State based upon assessed needs.
 - Developed Michigan Adult Education Professional Development (MAEPD) a website to allow adult education practitioners to register on-line for professional development training institutes designed to meet the needs of adult educators.
 - During this time period Michigan 120 GED testing centers administered GED exams to 23,153 individuals.

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- **Goal: Strengthen communities, including diverse populations, through the creation of partnerships and volunteerism.**
 - The Office of Adult Education worked with task forces to develop a Michigan model for adult education programs.
 - Assisted adult education providers to develop a Nova Net pilot project designed to evaluate the effectiveness of using Nova Net software to prepare adult education students for the GED Exam.
 - Awarded a Special Projects grant to nine adult education providers across the State interested in running a summer school program.
 - Completed the pilot phase of the Preparing Workers for 21st Century Employment, an ABE/ESL reading project funded by a WIA Incentive Grant awarded by the Federal Department of Labor.
 - Partnered with the Literacy Task Force to successfully regionalized literacy organizations across the state to increase communication, networking and training abilities.

PROGRAM EFFECTIVENESS (Current Year)

Program Goals/Metrics

- Meet the program performance standards as established by the federal government
- Support initiatives by the Department of Labor & Economic Growth and the Executive Office as they are developed

Performance Measures

- Utilization of Common Measures for USDOL programs
- Federal DED-OVAE

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Program Performance Measures Data Fiscal Year 2008 Detail (10/01/2007 -09/30/2008)

TRADE PROGRAM

Number of Individuals:

24,464	Eligible for Services
18,239	Participants Enrolled
6,517	Enrolled in Training
783	Completed Training
1,458	Obtained Employment

WIA PROGRAMS (Adult, Youth, Dislocated Worker)

Program Year 2007 Detail (07/01/2007 – 06/30/2008)

ADULT

18,019	Adults Served by the 25 local Michigan Works! Agencies
11,037	Adults Receiving Job Training
5,829	Adults Employed at an Average Hourly Wage of \$11.03
\$1.11	Return on Every Dollar Invested

YOUTH

14,631	Youth (age 14-21) Served by Local Michigan Works! Agencies
9,657	Youth (age 14-18) Attained Skills
1,031	Youth (age 19-21) Were Employed
\$8.81	Average Hourly Wage of Employed Youth

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DISLOCATED WORKER

14,631 Dislocated Workers Served by Michigan Works! Agencies
9,650 Dislocated Workers Received Training
4,756 Dislocated Workers Employed at an Average Wage of \$13.04

\$1.39 Return on Every Dollar Invested

WORK FIRST PROGRAM

Fiscal Year 2008 Detail (10/01/2007 - 09/30/2008)

104,978 Served
36,937 Employed
\$8.34 Average Starting Wage
19,697 Family Independence Program Cases Closed Due to Income

WAGNER-PEYSER PROGRAM

Program Year 2007 (07/01/2007 - 06/30/2008)

556,463 Total Participants
48,842 Veterans Served
219,025 Entered Employment
193,867 Retained Employment for PY 2006

\$12,801 Average Earnings for Six Months